POSTA24

ADDITIONAL SERVICES AND SURCHARGES – 2026

All prices are net and exclude VAT.

PACKAGE HANDLING SURCHARGES

Service / surcharge	Description	Net charge
Additional Handling	Applies to shipments that cannot be processed through the standard automated parcel network due to their packaging, size, weight or shape. This includes, among others, packages wrapped in plastic film, stretch film or plastic bags; items not enclosed in corrugated cardboard; cylindrical or irregularly shaped items; packages weighing more than 25 kg; packages longer than 100 cm; or packages whose second-longest side exceeds 76 cm. The surcharge may also apply when a cardboard box is completely wrapped in plastic film.	**HUF 4,299/package**
Large Package Surcharge	Applies when the combined length and girth of a package exceeds 300 cm but does not exceed the maximum permitted combined measurement of 400 cm. A minimum billable weight of 40 kg applies.	**HUF 22,534/package**
Over Maximum Size or Weight Limits	Applies to packages with an actual weight exceeding 70 kg, a length exceeding 274 cm, or combined length and girth exceeding 400 cm that enter the parcel network. Transportation of such packages may be refused.	**HUF 255,078/package**
Residential Delivery	Applies to delivery to a private residence, residential property or business operating from a residential address.	**HUF 1,560/shipment**
Incorrect or Incomplete Address Correction	Applies when the delivery address is incorrect or incomplete and address verification or correction is required to complete delivery.	**HUF 5,824/package**
Missing Package-Level Information	Applies when the shipper does not provide the complete required electronic shipment information in due time before collection.	**HUF 2,262/package**
Undeliverable International Shipment Handling	Applies to the further processing, redirection or handling of an international shipment following an unsuccessful delivery attempt. Return transportation is charged separately.	**HUF 3,058/shipment**
Receiver or Third Party Refuses Payment	Applies when the receiver or third party nominated to pay the transportation charges refuses payment or provides an incorrect or missing account number.	**HUF 5,905/shipment**
Signature Required	The shipment may only be delivered against the signature of the receiver or another person authorised to accept it.	**HUF 629/shipment**
Adult Signature Required	The shipment may only be accepted by an adult. This service may be used for age-restricted or particularly valuable goods.	**HUF 1,489/shipment**
Direct Delivery to the Specified Address Only	The shipment cannot be redirected to another address or alternative collection point and may only be delivered to the address shown on the shipping label.	**HUF 978/package**
Paper Commercial Invoice Processing	Applies when the commercial invoice required for customs clearance is not submitted electronically.	**HUF 11,020/shipment**
International Processing of Shipments to the USA	Processing charge for shipments sent to the United States using designated international services.	**HUF 1,209/shipment**
Prohibited Item Handling Fee	Applies when a shipment contains an item, material or commodity excluded or prohibited from transportation. The shipment may be refused, held or made subject to action by the relevant authorities.	**HUF 153,543/shipment**
Shipping Charge Correction Audit Fee	Applies when a correction is required due to incorrectly declared weight, dimensions or other shipment information and the correction exceeds 25% of the originally invoiced net transportation charge.	**HUF 780/shipment or 10.4% of the charge correction**

EXTENDED AND REMOTE AREAS

Service / surcharge	Description	Net charge
Domestic Extended Area – Collection or Delivery	Applies to collection or delivery at domestic postcodes outside the standard service area or in areas served less frequently.	**HUF 75/kg, minimum HUF 530/shipment**
International Extended Area – Collection	Applies to collection from an international location served less frequently or situated further from the main service network.	**HUF 241/kg, minimum HUF 11,669/shipment**
International Extended Area – Delivery	Applies to delivery to an international location served less frequently or situated further from the main service network.	**HUF 293/kg, minimum HUF 14,243/shipment**
Remote Area – Collection	Applies to collection from a difficult-to-access location situated beyond the extended service areas.	**HUF 241/kg, minimum HUF 11,669/shipment**
Remote Area – Delivery	Applies to delivery to a difficult-to-access location situated beyond the extended service areas.	**HUF 293/kg, minimum HUF 14,244/shipment**

DELIVERY AND OTHER SERVICES

Service / surcharge	Description	Net charge
Saturday Delivery – Parcel Shipment	Applies when delivery is requested on a Saturday instead of a standard business day. Availability is limited to designated countries and postcodes.	**HUF 32,695/shipment**
Saturday Delivery – Palletised Shipment	Applies to the Saturday delivery of a palletised or express freight shipment. Availability depends on the route.	**HUF 100,374/shipment**
Declared Value for Carriage	Allows the customer to declare a higher liability value than the carrier's standard liability limit. This service does not constitute comprehensive cargo insurance.	**1.3% of the declared value, minimum HUF 5,460**
Domestic Cash on Delivery	Handling of the amount to be collected from the receiver for a domestic shipment.	**1.3% of the COD amount, minimum HUF 1,251**
International Cash on Delivery	Handling of the amount to be collected from the receiver for an international shipment. Available only in designated countries.	**1.3% of the COD amount, minimum HUF 10,512**
Paper Invoice	Applies when an invoice is issued by post or in another paper format instead of electronically.	**HUF 5,343/invoice**
Proof of Delivery by Fax or Post	Applies when a document confirming delivery is sent in a non-electronic format. Online delivery information may be available free of charge.	**HUF 3,058/shipment**
Printed Return Label	Preparation and provision of a printed label required for returning a shipment.	**HUF 537/package**
Electronic Return Label	Preparation and electronic delivery of the label required for returning a shipment.	**HUF 697/package**
Return Collection – One Collection Attempt	One attempt to collect the return package from the specified address. No further collection attempt is included if the first attempt is unsuccessful.	**HUF 2,925/package**
Return Collection – Up to Three Collection Attempts	Up to three attempts to collect the return package from the specified address.	**HUF 3,873/package**

IMPORT CUSTOMS CLEARANCE SERVICES

Service / surcharge	Description	Net charge
Disbursement Fee – Goods Value up to EUR 22	Applies when customs duties, taxes or other government charges are advanced on behalf of the party responsible for payment during customs clearance.	**HUF 3,450/shipment**
Disbursement Fee – Goods Value over EUR 22	Charge for advancing customs duties, taxes or other government charges when the value of the goods exceeds EUR 22.	**3.9% of the amount advanced, minimum HUF 7,173**
Duty and Tax Forwarding	Applies when duties and taxes are charged to a payer located outside the destination country.	**HUF 8,723/shipment**

Service / surcharge	Description	Net charge
Currency Conversion	Handling charge for converting fees incurred in a foreign currency into Hungarian forints or another billing currency.	**0.975% of the amount converted**
Customs Entry Preparation	Preparation and submission of the customs declaration required for a formal import customs procedure.	**HUF 3,397/shipment**
Additional Tariff Line above Five Lines	Applies to every additional tariff line when a customs declaration contains more than five different tariff lines.	**HUF 1,986/additional line**
Bonded Transfer with Customs Guarantee	Applies to the transportation of goods under customs control using a customs guarantee, including the associated administration.	**HUF 10,850/shipment**
Post-Entry Customs Clearance	Administration of amendments, corrections, duty refunds or additional duty payments relating to a completed customs procedure.	**HUF 17,540/shipment**
Government Agency Processing	Administration relating to goods requiring a separate government inspection, permit or notification. This may include food, healthcare, veterinary, phytosanitary, fine-art or CITES procedures.	**HUF 8,935/shipment**
Import Storage after the Third Business Day	Applies when import customs clearance cannot be completed within the usual period and the shipment must remain in storage after the third business day.	**HUF 4,447/package or HU 9,209/shipment, whichev is higher**

VARIABLE SURCHARGES

Service / surcharge	Description	Net charge
Fuel Surcharge	A variable percentage surcharge that follows changes in fuel prices and may be adjusted periodically.	**According to the current published rate**
Demand or Capacity Surcharge	May apply during periods of increased traffic, limited transportation capacity or exceptional market demand.	**According to the current published rate**
Temporary Network Surcharge	May apply during designated periods or to specified routes, destination countries or shipment types to cover additional network and handling costs.	**According to the current published rate**

IMPORTANT INFORMATION

- All listed charges are net and exclude VAT.
- Multiple additional service charges and surcharges may apply to the same shipment.
- An Additional Handling surcharge may apply to shipments wrapped in plastic film, stretch film or plastic bags, as well as cardboard boxes completely wrapped in plastic film.
- When a Large Package Surcharge applies, an Additional Handling surcharge will not be charged separately for the same package.
- Where a charge is calculated as a percentage, the specified minimum charge applies in all cases.
- Weight-based surcharges are calculated using the shipment’s billable weight.
- In addition to the handling charge for an undeliverable shipment, return transportation charges and all applicable surcharges will be invoiced.
- Service availability may depend on the origin and destination countries, postcodes, selected service and shipment characteristics.
- Extended and remote area classifications may change periodically.
- Posta24 reserves the right to amend its charges, services and conditions of application.
- All services are subject to the current Posta24 General Terms and Conditions.